



VIP TERMINAL
VIP SERVICE AT KRAKÓW AIRPORT
SCOPE OF SERVICE



Basic scope of the VIP Service

- access to a comfortable lounge at the VIP Terminal before or after the flight, both for passengers and their accompanying visitors (persons welcoming/saying goodbye to passengers)
- dedicated security control point
- dedicated check-in point
- dedicated passport control point
- dedicated customs clearance point
- access to a duty-free zone in the departure hall of the passenger terminal
- individual transport in a luxurious Lexus ES limousine between the VIP Terminal and the aircraft
- luggage service: handling in the luggage before the flight and luggage delivery directly to the VIP Terminal upon arrival
- refreshments, including snacks, hot and cold drinks and alcohol
- wi-fi, TV, Polish and foreign press in the electronic
- availability of office appliances: computer
- help of English-speaking and protocol-trained staff
- free parking in front of the main entrance to the VIP Terminal (during the term of the service).

Services provided at the client's request:

- Entrance of a person welcoming/saying goodbye to the passenger onto the apron, assisted by the VIP Service coordinator
- hotel booking
- taxi calling
- help in obtaining tourist information, as well as public transport and flight information.

Extra fee services provided at the client's request:

- piloting the client's vehicle: from the VIP Terminal to the aircraft (applies to private aircraft)
- catering (external provider)

Update: 7th January 2021

Reservations ▶ t: +48 12 639 33 04 ▶ f: +48 12 639 34 15 ▶ e: business@krakowairport.pl

VIP & Business Services Manager ▶ t: +48 12 639 33 54 ▶ e: Dorota.Walkowicz@krakowairport.pl