



KRAKÓW AIRPORT BUSINESS LOUNGE PLAYROOM TERMS AND CONDITIONS

1. These Terms and Conditions (hereinafter: Terms and Conditions) specify the terms of use of the playroom located in the Business Lounge of the passenger terminal at the John Paul II International Airport Kraków-Balice.
2. Those staying in the playroom are required to read and comply with these Terms and Conditions.
3. The playroom is intended exclusively for the children of Business Lounge guests aged 10 years or younger.
4. Children staying in the playroom must always be under the constant supervision of a parent, legal guardian or other person required by law or contract to care for the child, who shall be responsible for their safety.
5. The fact that Business Lounge staff are present in the playroom does not mean that they take over the care of the children. The parents, legal guardian or other persons referred to in Paragraph 4 of these Terms and Conditions are required to instruct the child on how to use the playroom.
6. The playroom is provided with toys and a TV set showing TV programmes as selected by the parent, legal guardian or other persons referred to in Paragraph 4 of the Terms and Conditions.
7. The toys and devices in the playroom can only be used for their intended purpose. Business Lounge staff shall not be liable for any injury or damage caused by misuse by children of the equipment in the playroom.
8. The parents, legal guardian or other persons referred to in Paragraph 4 of the Terms and Conditions are required to ensure that a child using the playroom behaves in a safe manner and does not threaten the safety of other people.
9. The parents, legal guardian or other persons referred to in Paragraph 4 of the Terms and Conditions shall be liable for any damage caused by the child to the property that is part of the playroom equipment, as well as any damage caused to third parties.
10. In the playroom, it is forbidden to:
 - 10.1 bring in or consume any food or drinks;
 - 10.2 consume alcohol;
 - 10.3 leave behind any garbage;



- 10.4 make permanent changes to playroom equipment, disassemble such equipment or leave it in a condition that poses a threat to other children using the playroom;
- 10.5 take away toys or other equipment from the playroom.
- 11. Business Lounge staff have the right to ask anyone who fails to comply with these Terms and Conditions or whose behaviour causes discomfort to or threatens the safety of other people to leave the playroom.
- 12. Please report any irregularities in the operation of the playroom equipment to Business Lounge reception staff.
- 13. Emergency telephone numbers: +48 12 639 3328 Airport Security Service; +48 12 639 3101 Fire Department; +48 600 001 151 Doctor on duty;

Balice, 12 December 2022.