

PERSONAL DATA PROCESSING INFORMATION CLAUSE

Pursuant to the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) (Journal of Laws of the European Union L 119, p. 1) - hereinafter "**GDPR**" - please be informed that:

I. Personal data controller.

The controller of your personal data is the company Międzynarodowy Port Lotniczy im. Jana Pawła II Kraków-Balice sp. z o.o. with its seat in Balice, 32-083 Balice, ul. Kpt. M. Medweckiego 1, entered into the Register of Entrepreneurs kept by the District Court for Kraków-Śródmieście in Kraków, 12th Commercial Division of the National Court Register under the KRS number: 0000008522, NIP: 6761336952, REGON: 351117055, BDO: 000013381.

II. Data protection officer.

For matters of your personal data protection and the enforcement of your related rights the Data Protection Officer can be contacted via e-mail to the following e-mail address: iod@krakowairport.pl; by phone: 12 639 37 28, or in writing to the address of our seat indicated in Section I

III. Purposes and grounds for processing.

Personal data will be processed for the purpose of carrying out activities related to investigating and handling of applications received (inquiries, complaints, praises or requests), including customer satisfaction surveys, and determining the quality of service, as well as the necessary contact and cooperation in this area, to an extent not broader than: first and last name, e-mail address, correspondence address and telephone number as indicated in an application received, which is the legitimate interest of the Controller pursuant to Art. 6.1 f) of the GDPR.

IV. Data transfer to third countries or international organizations.

We will not transfer personal data outside the territory of the Republic of Poland /EU/ European Economic Area.

V. Data storage period.

Personal data will be processed for a period necessary to achieve the purposes indicated in Section III. purposes, and then stored until the end of the limitation period for potential claims and for archival purposes, but not longer than for a period of 25 years, in accordance with the law.

VI. Information on the required / voluntary provision of data.

Provision of your personal data is a condition for carrying out activities related to the investigation and handling of applications received (inquiries, complaints, praises or requests), including customer satisfaction surveys and determining the quality of service, as well as the

necessary contact and cooperation in this area. Failure to provide your personal data will result in our inability to perform the indicated activities.

VII. Data recipients.

Your personal data may also be disclosed to competent authorities or third parties who submit a request for such information, only within the limits of applicable law and for the purpose of establishing, investigating or defending against claims.

VIII. Your rights.

- a) the right to access data and receive a copy thereof;
- b) the right to rectify (correct) data;
- c) the right to delete data, limit data processing;
- d) the right to object to the processing of data;
- e) the right to lodge a complaint with the supervisory body dealing with the protection of personal data.

IX. Automated decision making.

Your personal data will not be used in automated decision-making processes (including profiling).