

**Terms & Conditions of**  
**„The 9 millionth passenger of Kraków Airport” lottery**

**1. Name of the lottery**

The lottery, hereinafter referred to as the "lottery", will be conducted under the name "the 9 millionth passenger of Kraków Airport".

**2. Lottery Organizer**

The lottery is organized by Międzynarodowy Port Lotniczy im. Jana Pawła II Kraków-Balice sp. z o.o. with its registered office in Balice, ul. kpt. M. Medweckiego 1, entered into the Register of Entrepreneurs under KRS number: 0000008522 (records kept by the District Court for Kraków-Śródmieście in Kraków, 12th Commercial Division of the National Court Register), NIP (Taxpayer Identification Number): 676-13-36-952, REGON (National Business Register Number): 351117055, BDO (Waste Database): 000013381, with a share capital of PLN 101,232,000.00, hereinafter referred to as Organizer or Kraków Airport.

**3. Place and duration of the lottery.**

The lottery will be held at the Kraków Airport passenger terminal on December 15, 2023, from 7:00 a.m. to 11:59 p.m. or until the candies run out.

**4. Participants of the lottery**

The lottery participants may be adult natural persons, as well as minors, provided that they are staying at the Kraków Airport passenger terminal under the care of a parent, legal guardian or other adult.

The Organizer's employees and cooperating employees cannot participate in the lottery with the Organizer in organizing or running the lottery and members of their immediate family. Immediate family members should be understood as the spouse, children, parents and siblings of the persons indicated in the preceding sentence.

**5. Conditions for organising and conducting the lottery.**

Joining the lottery takes place by purchasing a lottery candy free of charge from an employee of the Organizer.

During the lottery, the Organizer expects to issue 3,000 (three thousand) pieces of candy with winning labels. All costs related to the lottery are covered by the Organizer.

Each Participant may purchase more than 1 candy free of charge.

**6. Partners of the lottery**

The lottery partners are:

- 1) Lagardere Travel Retail Polska sp. z o.o., managing partner places: Aelia Duty Free, The Gallery in Kraków, The Fashion Place Accessories, So Coffee, The Premium Food Gate, Discover Kraków, Virgin.
- 2) Kraków Airport Hotel sp. z o.o., managing Hilton Garden Inn Kraków Airport Hotel,

- 3) MPL Services sp. z o.o., managing partner places: Boccone Trattoria, Coffee minute, Eat&Fly, Galicya, Big Bite – Restauracja Amerykańska, Sky Lounge, Jet Bistro, Sandwich&Snack Track, Suitcase Bar.

## **7. Lottery prizes and rules for receiving them**

The prizes in the lottery are discounts on assortment in the retail and service premises of the lottery Partners and prizes in kind provided by the lottery Organizer.

Information regarding the type of prize and where it can be redeemed or collected is provided on the inside of the lottery candy label.

Discounts offered at:

- 1) Aelia Duty Free, The Gallery in Kraków, The Fashion Place Accessories apply to the entire assortment, excluding cigarettes and tobacco products,
- 2) So Coffee, Boccone Trattoria, Coffee minute, Eat&Fly, Galicya, Big Bite – Restauracja Amerykańska, Sky Lounge, Jet Bistro, Sandwich&Snack Track, Suitcase Bar apply to the entire assortment, excluding cigarettes and tobacco products, alcoholic beverages and press.
- 3) Virgin apply to the entire assortment, excluding cigarettes and tobacco products, medicinal products, phone top-ups, starters, pre-paid cards, lottery coupons, press.
- 4) L'atmosphere Restaurant & Bar apply to the entire assortment, excluding alcoholic beverages.

Discounts can only be redeemed on the day of the lottery, i.e. December 15, 2023.

The discount can only be redeemed after handing over the label with information about the reward to the staff of a given partner point where the discount applies, before closing the fiscal transaction.

Discounts cannot be combined.

Prizes in kind:

Prizes in the form of Kraków Airport gadgets can be collected at the airport information point in the Kraków Airport passenger terminal until January 15, 2024.

Gadget can be collected after providing the Kraków Airport information staff with the winning label with the inscription "Kraków Airport Gadget".

## **8. Claims and Complaints**

Complaints regarding the lottery may be submitted by participants on the day of the lottery, by e-mail to [program@krakowairport.pl](mailto:program@krakowairport.pl) or in writing at the Kraków Airport information desk.

The date of submitting the complaint is the date of submitting it in person at the airport information point or the date and time of sending an email to [program@krakowairport.pl](mailto:program@krakowairport.pl).

Complaints shall be reviewed by Kraków Airport within 3 calendar days from the date of their receipt at the Organizer's address. Notification of the outcome of the complaint will be sent to the complainant within 5 business days from the date of consideration to the e-mail address provided in the complaint.

The Organizer's decision regarding the consideration of the complaint is final and cannot be appealed against.

## 9. Final Provisions

The lottery is a voluntary initiative of the Organizer and does not constitute a raffle, promotional lottery or gambling game referred to in the Act of November 19, 2009 on gambling (uniform text: Journal of Laws of 2023, item 227).

Entering the lottery is tantamount to the participant's familiarization with these regulations and acceptance of their provisions, as well as the participant's obligation to comply with the rules contained therein.

The regulations of the "The 9 millionth passenger of Kraków Airport" lottery are available at the Kraków Airport information points in the terminal; at the Organizer's website: <https://krakowairport.pl/pl/firma/lotnisko/spolka/do-pobrania/regulamin-loterii> and .

Regulamin loterii „9 milionowy pasażer Kraków Airport” dostępny jest w punktach informacji lotniskowej Kraków Airport w terminalu, na stronie internetowej Organizatora <https://krakowairport.pl/pl/firma/lotnisko/spolka/do-pobrania/regulamin-loterii> and at partner places referred to in point 6 of the Regulations.

The Organizer is not responsible for the omissions of the lottery partners related to the failure to grant a discount due to the lottery partner's fault. The entity granting the discount, i.e. the lottery partner point, is responsible for this.