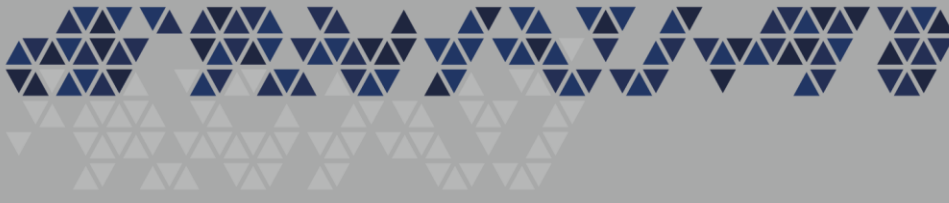


VIP SERVICE AT KRAKÓW AIRPORT

SCOPE OF THE SERVICE

Basic scope of service:

- access to a comfortable relaxation area in the VIP Terminal before or after the flight for both passengers and persons greeting / seeing off passengers
- dedicated check-in desk
- dedicated security checkpoint
- dedicated passport control point
- dedicated customs control station
- coordination of baggage handling: checking baggage before the flight or delivering baggage directly to the VIP Terminal on arrival
- access to the duty-free area in the departures hall of the passenger terminal
- individual transportation by limousine or minivan between the VIP Terminal and the aircraft
- refreshments, hot and cold beverages and spirits
- wireless internet
- Polish and international newspapers and magazines in electronic form
- service provided by English-speaking staff trained in diplomatic protocol
- free parking in front of the VIP Terminal (for the duration of the service)



Services provided on request:

- apron access for the greeting / seeing off person accompanied by a VIP Service Coordinator
- ordering a taxi
- assistance with hotel reservations as well as tourist, train and bus information

Services provided on request, at an additional cost:

- piloting of customer's vehicle: VIP terminal to aircraft (applies to private aircraft)
- catering service exceeding the standard catering service available as part of the service (provided by a third party company)

Detailed information on the scope of the service is available by calling +48 12 639 33 04.